

MacBook/iPad– Frequently Asked Questions:

Will my child be issued a MacBook Air computer or an iPad?

Beginning with the 2022-23 school year, students in 7th and 8th grade will be using the iPad and students in grades 9-12 will be using the MacBook Air.

Can the school issue a MacBook Air to my 7th or 8th grade student or an iPad to my 9-12th grade student if I request it?

NO

Does my student have to be present to pick up their MacBook/iPad?

A parent may pick up their child's computer, IF they have gotten the child's signature on the Parent Permission and Acknowledgement form.

Does my parent have to be with me to pick up my MacBook/iPad?

If you bring both the Parent Permission and Acknowledgement form and the MacBook/iPad Insurance form already SIGNED BY YOUR PARENT, and insurance payment (if applicable), you may pick your computer up without your parents.

Can I pick up my friend's computer if I have their forms with signatures?

NO

If my student owes a fee on their computer, can they still take it home if I check "Option A" providing my permission to take the computer home?

NO – *all outstanding MacBook/iPad repair/replacement fees on your student's account must be paid before the student will be allowed to take the computer home. While there is still a balance on their account, they will need to check the computer out of the Media Center each day and check it back in each afternoon.*

If my student owes a MacBook fee, can I set up a payment plan?

YES – *See Sheri or Ms. DeMars in the principal's office to set up a plan. The computer will still need to be checked in/out of the Media Center until the bill is paid.*

If I choose Option A, giving my child permission to take the MacBook home, are they still able to check it in to the Media Center and not take it home each night?

YES – *as long as there is space in the locked charging stations, they may choose to keep their computer in the Media Center from time to time.*

Do I have to fill out an insurance form even if I am not buying insurance?

YES – *we need to have acknowledgement that you know the insurance is available to you. Just select the 2nd option on the form, list your student(s) names and fill out and sign the back.*

Do I have to pay for insurance every year?

YES - *This is an insurance premium (like your house or car). It is collected yearly, regardless of whether or not your child's computer needed repair the previous year.*

If I purchase insurance and have an incident, is the amount I paid when I purchased the insurance subtracted from the deductible or from my bill?

NO - *The \$50 is an insurance premium, and just like if you have an accident with your car, the full deductible is your responsibility.*

OVER

What if I want to purchase insurance and I don't have the money right now?

Fill out the insurance form indicating that you will NOT BE purchasing insurance. When you are able to pay for the insurance, you will need to fill out a new insurance form. **NOTE: The computer will be subject to inspection by our Technology Department prior to the insurance going into effect.** You/your student will still be responsible for paying the full cost of any damage until the computer has been inspected for damage and insurance has been paid.

What if I decide to purchase insurance after the initial distribution?

You may fill out a new insurance form with payment, and after our Technology Department inspects the computer for damage, the insurance will go into effect. You/your student will be responsible for any repair fees for damage done to the computer before it has been inspected and before the insurance policy is in effect.

I want to purchase insurance for my child's computer and I am eligible for, or have applied for the Free/Reduced meal program. Is there a discount for the insurance premium?

Yes - The insurance cost for students who have turned in the Application for Educational Benefits and have been approved for free/reduced meals is \$25 for the MacBook and \$10 for the iPad. If you have turned in forms but have not yet been approved, you will need to pay the full price (\$50 MacBook, \$29 iPad) when the insurance is purchased and will receive a refund if/when the application is approved.

Is it possible to pay the insurance fee online?

YES - You will need to log in to your Infinite Campus Parent Portal to do so.

The only option on the portal is for \$50 for MacBook or \$20 for iPad. If your child qualifies for free/reduced meals and therefore, a reduced insurance cost (MacBook-\$25 or iPad-\$10), you will need to contact the high school office to add that fee to your cart.

What if I want to pay online, but I haven't done so before I pick up the computer?

You must make the online payment within 24 hours of picking up the computer. If it is not paid within 24 hours, the computer will be subject to an inspection by the technology department before the insurance will go into effect. You/your student will be responsible for any damage done to the computer before the insurance policy is in effect.

What if another student damages my child's computer?

Whether accidentally or not, if another student damages your student's computer, your child must report the incident to someone in the office. If it is determined that it was the other student's fault, that student will be liable for the full cost of the damage, regardless if they have insurance on their own computer. The insurance purchased on a computer is only good for repair/replacement of that specific computer. If your child does not report the damage by another student, your student will be responsible for the cost of the repair/or replacement or for the deductible if you have insurance.

What if my child damages another student's computer?

Whether accidentally or not, if your child damages another student's computer, the incident must be reported to someone in the office, either by your child or the student whose computer was damaged. If it is determined that the damage was your child's fault, you/your student will be liable for the full cost of the damage, regardless if your child has insurance on their own computer. The insurance purchased on a computer is only good for repair/replacement of that specific computer.

Other Questions? Contact the high school office at 218-927-2115.